

**Government of India
Ministry of Communications
Department of Telecommunications
DG Telecom HQ**

No. 24-72/2024-DGT/2

Dated 14-07-2025

To

All LSA Head

Subject: Monthly Audit of PoS on boarding -regarding

Reference:(1) AS wing letter no. 800-09/2022-AS.II dated 31.08.2023

(2) LP wing letter no. 800-09/2022-AS.II dated 19.02.2025

In Reference to letter under reference 1 & 2, all TSPs are required to register both existing and new Points of Sale (PoS) with unique PoS IDs by 31.03.2025, in accordance with the procedure outlined in **Para 5 to Para 11** of the AS Wing letter under reference 1 before permitting them to enroll the customers.

2. In this regard, it is proposed that all LSAs shall conduct a monthly audit of two (2) PoS per TSP. The PoS shall be selected randomly from the PoS data shared by the TSPs and must be one that is actively issuing SIMs to customers. The objective of the audit is to ensure compliance with the instructions mentioned in the AS Wing letter dated 31.08.2023. The audit shall focus on the following aspects:

PoS Registration and Compliance: Ensuring that PoS has been properly registered, with all required documentation and biometric authentication completed as Para No. 5 to Para No. 11 of the AS wing letter no. 800-09/2022-AS.II dated 31.08.2023.

3. In addition to the above, one-time activity of verification of online SIM Card Supply Chain System of SIM cards shall also be carried out as outlined in **Para No. 12** of the AS wing letter no. 800-09/2022-AS.II dated 31.08.2023.

4. All LSAs are requested to conduct the monthly PoS audit as outlined above and take action as per this office letter dated 09.09.2019, if any deviation is observed in PoS Audit.

5. Further w.r.t point 3 above, one time report for may be sent to this office after verification of online SIM Card Supply Chain System of SIM cards

This is issued with the approval of the Competent Authority.

Encl.: As Above

(Ankur Gupta)
Director (LC)

Copy to:

1. The DDG (LP), DOT HQ, New Delhi- for kind information please.
2. All TSPs - for necessary action please.