

हमारे मार्ग दर्शक



Hon'ble Union Minister
Shri Jyotiraditya M. Scindia



Hon'ble Minister of State
Dr. Pemmasani Chandrasekhar



Dr. Neeraj Mittal
Secretary(T)



Smt. Sunita Chandra
Director General Telecom

DGT MESSAGE:

I am happy to share the 15th edition of Sanchar Samvaad, our newsletter that brings together the many efforts and achievements of the Licensed Service areas across the country.

These teams in the field play a crucial role in turning national policies into practical outcomes on the ground. The stories featured in this edition highlight the tireless work being done to expand telecom coverage, resolve operational challenges, and engage with local communities and stakeholders. Whether it is improving 4G and broadband access in difficult terrain, addressing Right of Way issues, conducting cyber safety awareness programs, or educating citizens about mobile security through initiatives like Sanchar Saathi, each activity demonstrates the deep commitment of our teams toward improving digital connectivity and public awareness.

LSAs have also been actively working with state governments, district administrations, law enforcement agencies, and telecom service providers to strengthen coordination and remove bottlenecks. Public outreach efforts, such as EMF awareness campaigns and training sessions with police and youth, are helping to build confidence among citizens and promote safe and responsible use of telecom infrastructure. It is also heartening to see the strong emphasis being placed on preparedness for emergencies and disasters, with several mock drills and coordination meetings taking place to ensure that communication services remain functional during crises.

This edition of Sanchar Samvaad is not just a collection of updates—it reflects the dedication, innovation, and teamwork shown by our officers across the country. Their efforts are helping us move closer to our vision of a digitally empowered and well-connected India. It also serves as a platform to learn from each other's experiences, celebrate achievements, and keep us motivated in our common mission.

I extend my heartfelt appreciation to all teams who have contributed to this edition and to the broader goals of the Department. Let us continue working together with the same energy and purpose to bring quality telecom services to every citizen, everywhere.

Warm regards,

Smt. Sunita Chandra
Director General Telecom
Department of Telecommunications

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UP East LSA: Hon'ble MoSC reviewed the progress of ongoing 4G Saturation and BoP/BIP Projects in Uttar Pradesh. Addl. DG apprised him of the latest status, highlighting challenges faced from the Forest Department and SSB, particularly in the BoP/BIP areas. He outlined the steps taken by LSA to address these issues. As Hon'ble MoS for Environment, Forest and Climate Change (MoSEFCC) was also present, Addl. DG briefed him on delays in forest permissions due to procedural stages and requested provisional approval for installing 4G towers at 33 BoPs/BIPs as a special case. Hon'ble Forest Minister assured prompt and positive action on the matter.



The State Broadband Committee (SBC) meeting of Uttar Pradesh was held on 11.04.2025 under the Chairmanship of the Chief Secretary to review key telecom-related issues vital to the State's progress. Addl DGT Shri Arun Kumar Verma appreciated the early adoption of the New RoW Rules in U.P., praised by the Ministry of Communications, GoI. Discussions focused on BoP/BIP forest permissions, Indo-Nepal border coverage, 4G Saturation project, Special Assistance Scheme, issues faced by DIPA/COAI in urban bodies, energy department concerns, CBuD enquiries, DAC under Samridh GP, and DLTC. The Chief Secretary urged swift departmental action. The meeting yielded positive and actionable outcomes.



Kerala LSA: Addl DGT Kerala LSA, Smt Sobhana V, received Hon'ble MoSC Dr. Pemmasani Chandra Sekhar, at Thiruvananthapuram Airport on 09-05-2025 (2) Smt V Sobhana, Addl DGT Kerala LSA, along with DDGs met Dr. Shashi Tharoor, Hon'ble MP, Thiruvananthapuram and thanked him for allotting fund from MPLADS, for construction of access road to Kunnathumala, 4G Saturation Site (3) Senior officers of Kerala LSA met Dr. A. Jayathilak IAS, Chief Secretary, Govt of Kerala and discussed regarding the payment of spectrum charges and other telecom related issues.



Heads of Circle of TSPs on 06-05-2025 to discuss and review the progress of various telecom related activities in Kerala LSA (2) Commissioning of 300 Saturation Sites (out of 326 sites) in Kerala -- Sri B Sunil Kumar CGM BSNL, felicitated Smt V Sobhana, Addl DGT Kerala LSA and DoT Officers; on the occasion of commissioning of 300 (4G) Saturation Sites in Kerala on 28-04-2025. (3) Kerala LSA felicitated Sanchar Mitras of CUSAT with certificates of appreciation for their dedicated support in public outreach. The event recognized their instrumental role in strengthening stakeholder engagement.



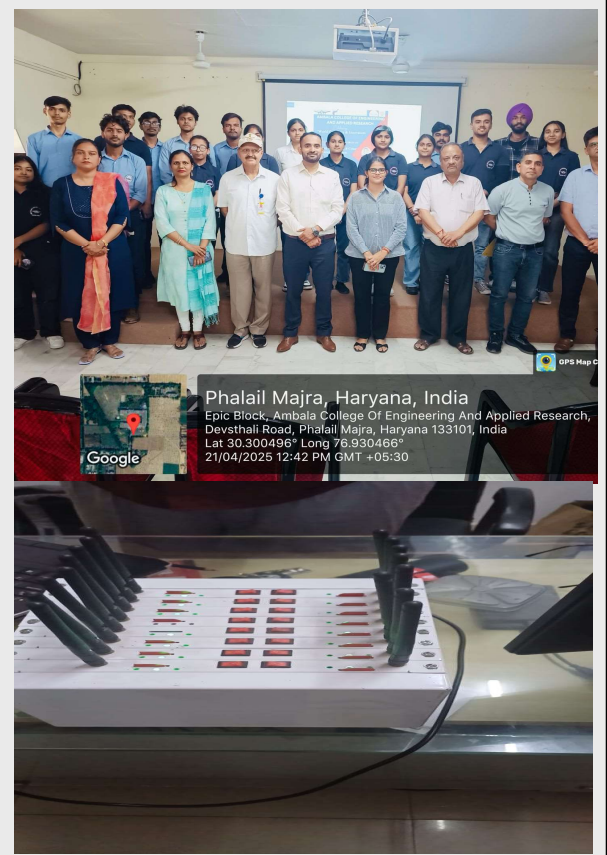
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AP LSA: Under the guidance of Shri Prashant R. Patil, Special DGT, AP LSA, Hyderabad, the Admin team—Shri G. Raghava Reddy, Director (Admin & HR), and Shri J. Sampath Kumar, AD (Admin & HR)—met with Shri Bhartesh Kumar Jain, DRM, Smt. Shifali Kumar, Sr. DCM, and Shri Charan Naik, DCM, South Central Railway, Secunderabad. The team briefed them on DoT initiatives, including the Sanchar Saathi app, and requested display of its digital content at key railway stations in Telangana. The railway officials responded positively, agreeing to display video clips, audio messages, and banners at major stations across the division. On 20th June 2025, the Spl. DGT, APLSA met Shri K. Ramakrishna Rao, IAS, Chief Secretary, Govt of Telangana. Key issues discussed are One-time waiver of late fees proposal on spectrum charges Utilization of CBuD application, Formation of Digital Access Committees under Samridh Gram Panchayat pilot project, Accelerating forest land diversion for DBN mobile projects, especially 4G Saturation and LWE Phase 2, Deployment of 48F OPGW by State Transco's. Other matters, including the Sanchar Saathi Mobile



Haryana LSA: A comprehensive security-related inspection of five ISP licensees was conducted to assess their adherence to the Security provisions outlined in the Unified License. During the inspection, the licensees were sensitized about the criticality of these provisions and were instructed to ensure strict compliance. In parallel, an awareness seminar was organized on 21.04.2025 at Ambala College of Engineering, focusing on Sanchar Saathi, IoT & M2M technologies, general cyber hygiene practices, and the Department of Telecommunications' ongoing cybersecurity initiatives. The seminar adopted an interactive format, incorporating hands-on activities to reinforce learning. Participants actively engaged in discussions and were encouraged to contribute suggestions to further strengthen and refine these initiatives, fostering a collaborative approach to cybersecurity awareness and resilience.

On 04.06.2025, Haryana LSA, in coordination with CID, Haryana Police, conducted a targeted raid in Karnal following technical analysis of suspected SIM Box activity. Investigation through DoT's DIP and CEIR portals confirmed suspicious usage patterns on two IMEI's identified as SIM Box devices. The related SIMs showed single-day usage, high outgoing call volumes from static locations, and links to financial fraud. This coordinated enforcement highlights the effective use of digital tools in detecting telecom misuse and underscores the importance of inter-agency collaboration in combating cyber-enabled crimes and safeguarding telecom infrastructure across the region.



Rajasthan LSA: Rajasthan LSA, Jaipur successfully conducted a firefighting mock drill on June 3, 2025, in collaboration with the expert team of fire officers. The primary objective of the drill was to enhance emergency preparedness, assess response time, and reinforce adherence to fire safety protocols among employees. The mock drill featured practical demonstrations on the use of fire extinguishers, safe evacuation techniques, and effective coordination between staff and fire personnel during emergencies. All employees actively participated and gained hands-on experience in handling fire situations. This proactive initiative reflects Rajasthan LSA's strong commitment to creating a safe, secure, and resilient workplace by equipping its workforce with vital life-saving skills and awareness.



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Assam LSA: Director (Security), Assam LSA, during his visit to Aspirational District – Hailakandi from 3rd to 5th April 2025, spread awareness about the facilities and importance of the Sanchar Saathi Portal/App among officers and staff of the DC Office, Forest Department, TSP representatives, and residents of Town Lala, Villages Rajeshwarpur-V and Katlicherra. An awareness workshop was also organized at AMTRON Campus, Guwahati on 21st May 2025. Assam LSA partnered with North East Frontier Railway (NEFR) for display of Sanchar Saathi digital media content at major railway stations including Guwahati, Tinsukia, Duliajan and Lumding. With active support from the State Government, most departments have placed Sanchar Saathi banners on their official websites. For wider public outreach, Assam LSA collaborated with leading FM channels (Red FM and Radio Mirchi) to air awareness clips during popular RJ shows. At PVR City Centre, Guwahati, banners (English) and audio messages (Assamese) are being played. Banners and standees in both English and Assamese were also placed at key public spots in BSNL Bhawan premises. During the Ambubachi Mela at Kamakhya Temple (22–26 June 2025), banners were displayed to reach large gatherings. Further, a live interview on DD Assam in Assamese on 26th June 2025 enhanced awareness among the public.



MP LSA: Addl DGT (MP LSA), Sh. Ramji Tewari visited AIIMS Bhopal to review PM-WANI implementation, inspected Wi-Fi hotspots, and shared valuable suggestions. DDG MP LSA, MS AIIMS, and officers from M/s Data Air, AIIMS, and MP LSA attended.

DoT MP, in collaboration with MP Police and Cyber Cell Bhopal, conducted a focused training session on cyber frauds and Sanchar Saathi tools, empowering law enforcement with technology. This initiative is a vital step toward creating a secure, digitally aware, and resilient Madhya Pradesh for enhanced citizen protection and cyber safety.

On 30.04.2025, MP LSA officers Mr. Gopal Kurmi and Mr. Rahul Jain shared insights on Telecom Safety and the Sanchar Saathi portal during @DDMadhyaPradesh's "Namaskar MP" programme, highlighting communication safety initiatives.



Bihar LSA: On 30-06-2025, the DoT Bihar LSA Team gave a presentation on Cyber Security, sanchar Saathi Portal and role of police in tracing and recovery of lost / stolen Mobile Phones. The Program was presided by SP Katihar Shri Vaibhav Sharma, IPS. About 90-100 Police personnel of Katihar, Purnea and Araria Districts attended the presentation which was delivered by Shri Surya Prakash, DDG(Security).



To ensure uninterrupted communication and strengthen disaster response, DoT Bihar LSA conducted a large-scale mock drill in Sonapur, Saran district, on 14th May 2025 under the guidance of Additional DGT & DDG (T), Bihar LSA. The drill aimed to assess the preparedness of Telecom Service Providers (TSPs) in maintaining and restoring communication infrastructure during natural disasters such as floods, earthquakes, and related emergencies.



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North East LSA: On 10.04.2025, a meeting was organised with Hon'ble Member of Parliament Shillong Dr. Ricky A. J. Syngkon at IT&C Department, Govt. of Meghalaya. During the meeting, DoT NE LSA Shillong gave a presentation. The presentation focused on the centrally funded telecom projects (Digital Bharat Niryat) currently underway in Meghalaya. DoT NE LSA Shillong also requested support in resolving the outstanding issues related to these projects.



Arunachal Pradesh conducted its 10th State Broadband Committee (SBC) meeting on 27th June 2025, chaired by Chief Secretary Shri Manish Gupta. Shri Nandlal Suchdev, Addl. DGT, NE LSA, opened the session. Key discussions included RoW rules, 4G saturation, BharatNet progress, FTTH expansion, DBN projects, CBuD application, and other connectivity-related issues. The State Government assured full cooperation and support for all ongoing and upcoming DoT initiatives in the region.



Tamil Nadu LSA: DDG (Security), Tamil Nadu LSA, along with Advisor, TRAI Hyderabad, participated in the Mobile Cyber Security Awareness Programme by Doordarshan on May 08, 2025, in Chennai. The session highlighted mobile security threats and safe practices. Key features of the Sanchar Saathi portal, including CEIR to block lost/stolen phones and TAFCOP to check linked mobile connections, were explained to empower users and raise cyber fraud awareness.



International Day of Yoga 2025 was celebrated at the O/o Special DGT, TN LSA, Chennai, and TN LSA Coimbatore with active participation of officers and staff. Sessions were conducted by expert instructors from Krishnamacharya Yoga Mandiram, Chennai, and World Community Service Centre (WCSC), promoting wellness through guided yoga practices.



HP LSA: To evaluate the impact of enhanced telecom services and 4G saturation, Additional DG Telecom, HP LSA, along with the team, visited remote villages in Kinnaur and Lahaul & Spiti districts from 24th to 28th June 2025. Sites such as Sudharang, Kupro, Dhar Kila, Gue, Lirit, Hikim, Rarig, and Kwaring were covered. Interactions with villagers and Panchayat representatives revealed improved access to government services, education, healthcare, and communication. The initiative was well appreciated and is expected to boost socio-economic development in these underserved regions of Himachal Pradesh.

The State Telecom Disaster Coordination Committee (STDCC) meeting of HP LSA was held on 14.05.2025 in Shimla, focusing on ensuring uninterrupted communication services amid evolving security and disaster scenarios. Representatives from NDRF, SDMA, and all Telecom Service Providers (TSPs) actively participated. Discussions centered around improving coordination, enhancing emergency preparedness, and ensuring rapid restoration of telecom infrastructure during crises. The collaborative efforts aimed to strengthen Himachal Pradesh's telecom resilience and ensure robust communication support during disaster and emergency situations.



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West Bengal LSA: The East Zone Security Meeting was held on 12th June 2025 in Kolkata, jointly organized by West Bengal LSA and Kolkata LSA under DGT HQ. It saw active participation from East Zone LSAs, LEAs, key stakeholders, and financial institutions. Critical telecom security issues were discussed, focusing on inter-agency coordination, infrastructure resilience, and emerging threats. The meeting served as a key platform for collaborative dialogue and strategic planning to strengthen telecom security across the region.



Delhi LSA: On 13.06.2025, marking World Blood Donor Day, a blood donation camp was organized at the Delhi LSA office premises under the aegis of Red Cross/Rotary Blood Bank Society. Officers and staff of Delhi LSA participated enthusiastically, showcasing their commitment to a noble cause and promoting the spirit of voluntary blood donation.



On 22.05.2025, DoT Delhi LSA conducted an EMF awareness workshop at B-Block, Vikas Nagar, Uttam Nagar. Officers engaged with residents, clarified concerns, and emphasized that mobile towers emit no harmful radiation, as part of DoT's public advocacy initiative.



Odisha LSA: For Rath Yatra-2025 commencing 27 June in Puri, Odisha LSA officers, along with all TSPs, visited on 24 June to assess telecom preparedness. TSPs enhanced BTS capacity, optimized sites, and deployed CoW/Addl BTS to ensure seamless connectivity for 10-15 lakh devotees attending this grand nine-day festival. Dignitaries including Hon'ble Education Minister also offered prayers.



Odisha LSA, with IEI Odisha, celebrated WTISD on 17 May 2025, marking ITU's 160th anniversary. Guided by Sh. M. Murali Krishna, the event focused on "Gender Equality in Digital Transformation," highlighting the need for inclusive digital growth and equal participation of women and girls in technology.



Gujarat LSA: Special Talk Show on Sanchar Saathi Organized by DoT Gujarat LSA in Collaboration with Doordarshan Girnar to Mark World Telecommunication Society Day (World Telecom Day), the DoT, Gujarat LSA, in collaboration with Doordarshan Girnar, organized a special talk show focusing on the transformative digital initiative Sanchar Saathi. This engaging and informative program aimed to raise public awareness about digital empowerment and citizen-centric telecom services. The event featured Shri Ajatshatru Somani, Additional Director General (Telecom), DoT Gujarat, as the Chief Guest. His insightful address highlighted the Government of India's efforts in enhancing telecom infrastructure, ensuring consumer safety, and fostering transparency within the telecom ecosystem.



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Karnataka LSA: Karnataka LSA conducted STDCC meeting on 16th May 2025. All TSPs, namely RJIL, Airtel, BSNL and VIL and Officers from NDRF and SDMA have participated in the meeting. Telecom readiness as per the SOP-2020 framework was discussed, including ICR, PCR, mobile BTS, and satellite phones for TSPs. TSP nodal officers were sensitized regarding the resource centre and requirement of exclusive COW BTS for disaster response. DDG (T), in his opening remarks, explained preparedness in light of the current Rainy situation in the country, and explained the instructions of DoT HQ to ensure the readiness of telecom services across India and also emphasized the need for preparedness and quicker response for handling disasters in future



Kolkata LSA: Kolkata and WB LSAs organized the East Zone LSAs' annual review on 13.06.2025, chaired by DGT and Member (Services), to discuss performance, challenges, and future strategies for the region.



Maharashtra LSA: In inspection conducted by Committee of Parliament on 25.04.2025 about Official Language, Maharashtra LSA has been awarded with "Santoshjanak" remark. Maharashtra LSA team has compiled its first inhouse Hindi Magazine 'Sanchar Darpan'. The first edition of the Hindi magazine 'Sanchar Darpan' was inaugurated by second Sub-Committee Honorable Parliamentary Rajbhasha Committee during the Rajbhasha Inspection at Pune on 25.04.2025. 'Sanchar Darpan' is a compilation of all the special works carried out by all the verticals of Maharashtra LSA.



Punjab LSA: The 5th SBC meeting of UT Chandigarh, chaired by CS Shri Rajiv Verma on 13.05.2025, saw participation from key departments, industry bodies, and Punjab LSA. Discussions focused on RoW policy deviations, regularization of legacy towers, Tri Drive test findings, and adoption of the CBuD platform to streamline digital infrastructure development.

As per Department of Telecom guidelines, 5G Minimum Rollout Obligation (MRO) testing for M/s RJIL is underway to assess compliance with mandated coverage, quality, and performance benchmarks for 5G deployment in designated service areas, ensuring timely and regulation-compliant network rollout.



J&K LSA: The Department of Telecommunications, J&K LSA participated in the House Committee (Lok Sabha) study visit chaired by Hon'ble MP Dr. Mahesh Sharma. Discussions covered telecom developments, challenges, and policies, strengthening coordination to advance digital infrastructure in the region.



World Telecom & Information Society Day was celebrated on 17th May 2025 at the Institution of Engineers, Jammu, with Hon'ble IT Minister Sh. Satish Sharma as Chief Guest. The event highlighted digital connectivity's role in governance and reaffirmed commitment to inclusive digital empowerment.



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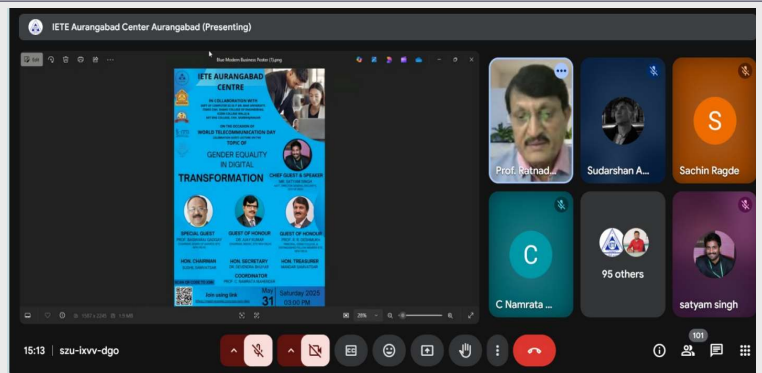
UP West LSA: Additional DG UPW LSA, Dir (R1) along with PGM (CM) BSNL UPW, met Hon'ble Minister Sh. Jitin Prasada (also MP from Pilibhit parliamentary constituency) on 15/05/2025 and requested for his kind intervention in resolving 2 land allotment/ diversion issues in district Pilibhit for installation of mobile towers under BOP/BIP Project. Status of mobile coverage and fiberisation of mobile towers in Pilibhit parliamentary constituency was also discussed in the meeting.



An EMF and Sanchar Saathi awareness program was conducted in Devlok Colony, Meerut on 15.06.2025 by UPW LSA in the presence of Addl. DGT and DDG(S), UPW LSA. Around 40-45 residents participated actively. The session effectively dispelled myths regarding mobile tower radiation and generated interest in Sanchar Saathi facilities. The interactive event was well received and appreciated by all attendees for its informative and engaging content.



Mumbai LSA: Mumbai LSA conducted an online awareness session on 31.05.2025 on "Gender Equality in Digital Transformation: Role of Telecom and DoT Initiatives" in collaboration with IETE Aurangabad Centre and partner institutions. Over 100 students and faculty members participated enthusiastically. The session highlighted Sanchar Saathi services, including mobile tracking and safety features, along with key initiatives like FRI and ASTR. It aimed to promote digital inclusion and emphasized the telecom sector's role in ensuring equal access, empowerment, and digital safety for all citizens in the digital age.



From the Desk of Chief. Editor

Every edition of *Sanchar Samvaad* tells a story—not just of the work done, but of the determination behind it, the teamwork that made it possible, and the larger goal of connecting every citizen.

This 15th edition carries forward that spirit. From remote mountains to urban corridors, our teams continue to bridge the digital divide with action on the ground. What stands out in this issue is not just the scale of initiatives, but the sincerity behind them—awareness drives in communities, coordination with local bodies, proactive enforcement, and field-led innovation.

What makes this newsletter more than just a document is *you*—the officers **who** write in, the teams that follow up, and the spirit of collaboration that binds us across circles and states.

We've tried to capture not only what was done, but *how* it was done—and most importantly, *why* it matters. I invite you to explore this edition not just as a reader, but as part of this collective journey. If even one idea from these pages travels and finds a new home elsewhere, we've succeeded. Thank you to all our contributors, reviewers, and unseen hands who shaped this edition. Keep sharing. Keep inspiring.



Shubha Naresh Bhambhani
Addl DGT, DGT HQ

Best Regards,
Chief Editor, Sanchar Samvaad



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