

Internet Access Form (Change of Location)

(Sanchar Bhawan)

PART A (To be Filled by User)

1. Name (*).....
2. Designation (*).....
3. Division / Section (*)..... 4. Floor No (*)..... 5. Room No (*).....
6. Mobile No (*)..... 7. Intercom No ()..... 8. Landline No.....
9. NIC / Official Email-ID (*)
10. Reporting Officer Name (RO) (*).....
11. Reporting Officer Mobile No 12. RO Intercom.....
13. RO Floor & Room No (*).....14. RO Designation(*).....
15. RO Email-ID.....
16. OTRS Portal Ticket No. (*)

Date :-

User Signature :-

PART B [Previous/Old Location of User] (To Be Filled by IT Support Team)

1. IP Address..... 2. MAC Address.....
3. OS..... 4. I/O ID.....
5. Switch Port No..... 6. Antivirus Status.....

Date:-.....

IT Engg Sign :-

PART C [New Location of User] (To Be Filled by Network Support Team)

1. IP Address..... 2. MAC Address.....
3. Device Type 4. Host Name.....
5. OS..... 6. I/O ID.....
7. Switch Port No..... 8. Antivirus Status.....
9. Antivirus Name.....

Date:-.....

Network Engg Sign :-

Instructions

Use This form to apply for Internet access in case of Change of System Location within SANCHAR Bhawan

- 1) First Raise a Ticket on OTRS Portal (ServiceDesk.nic.in) or 1800 111 555.
- 2) Fill in Part A of the Form (New Location details)
- 3) Call the IT Support Team (Intercom No. 6152)
- 4) IT Support Engineer will fill in Part B of the Form & will Shift User Hardware to New Location.
- 5) Either send the Scanned copy of filled in Form to (support.dot@nic.in) , mentioning the “Ticket No” in the mail OR Physically submit the Form in Room No. 720
- 6) After Verification of the details, Internet Connection will be activated